

GENERAL TERMS AND CONDITIONS OF BUSINESS AND USE OF GOLM FOREST ROPE PARK (WALDSEILPARK)

OF THE GOLM SILVRETTA LÜNERSEE TOURISMUS GMBH FOR THE WALDSEILPARK-GOLM IN TSCHAGGUNS, IN THE FOLLOWING CALLED „WALDSEILPARK“



- 1. Every visitor must read these general terms and conditions of business and use (terms and conditions) before entering the „Waldseilpark“.** By purchasing the ticket, he confirms that he has noted and understood the terms and conditions, and agrees to them. **In the case of visitors who are minors below the age of 14, the parents, guardians or accompanying adults must read through the terms and conditions and discuss them with the minor** before the latter may enter the „Waldseilpark“, **younger than 10 accompanied by an adult, between 10 and 14 years supervised by an adult and from the age of 14 independently.** The parent or guardian / accompanying adult confirms by purchasing the ticket that he has read through and understood the terms and conditions and has communicated them to the visiting minor.
2. The use of the „Waldseilpark“ involves risks including the danger of falling and injury, especially if the safety regulations are not adhered to. Clothing can be dirtied or damaged due to e.g. resin. Visitors must wear **sturdy shoes** (sandals or other open shoes are not allowed) and appropriate clothes (no skirts) while climbing.
3. Golm Silvretta Lünensee Tourismus GmbH, as the operator of the „Waldseilpark“, is liable within the framework of the legal regulations for physical injury; damage to property and financial loss only in the case of intent or gross negligence on the part of the operator or its employees.
4. The „Waldseilpark“ is only suitable for visitors **from a body height of 1.20 m and a maximum weight of 120 kg**, who do not suffer from an illness or a mental or physical impairment that could represent a danger for their own safety and health or that of other visitors if they use the park. People under the influence of alcohol, drugs, medicines or other intoxicants are strictly forbidden from visiting the „Waldseilpark“. For **pregnants** it is forbidden to visit the „Waldseilpark“ because it would be a serious risk to their health.
5. Our younger guests who are **at least 3 years old** may use the **Zwergle Parcours**. The use is permitted only with appropriate equipment, which consists of **a separate combination harness/helmet and Y-fitting**.
6. Visitors from a **minimum body height of 1.20 m** are permitted to use the three introductory courses (white) and the following courses for children, young people and adults: „Golmi“, „Golmine“, „Mittagspitze“ and „Golmerjoch“ (blue). Colour of the helmet: **blue**.
7. The courses „Drei Türme“, „Schwarzhorn“ (red) and „Zimba“ and „Sulzfluh“ (black), all for young people and adults, can be used by visitors with a **minimum body height of 1.50 m**. Colour of the helmet: **red**.
- 8. Before using** the individual courses, **each visitor must take part in a safety instruction session** and successfully complete an introductory course (white).
- 9. The instructions of the operator and its employees are to be followed.** In the event of noncompliance with or infringements against instructions or safety regulations of the operator, its employees or against these terms and conditions, the visitor in question can be excluded from the „Waldseilpark“; furthermore, Golm Silvretta Lünensee Tourismus GmbH, as the operator, accepts no liability for losses or damage of any kind arising in connection with these cases.
10. When using the „Waldseilpark“, no objects may be worn that represent a danger for the visitor himself or for other people, such as exposed jewellery, mobile telephones, cameras, umbrellas, handbags, pointed, sharp-edged or fragile objects etc.. Long hair must be held together with a hair tie. **There is a smoking ban throughout the entire Waldseilpark.**

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11. **Both safety carabiners must always be hooked in the green marked safety rope. When anchoring, at least one of the safety carabiners must always be hooked into the green marked safety rope. The two safety carabiners must never be off the safety rope at the same time.**
12. The safety carabiners must be used precisely in accordance with the instructions of the employees in the „Waldseilpark“. In the event of doubts as to what to do, an employee is to be turned to and asked appropriately.
13. **Each exercise station must not be used by more than 1 person at any one time. No more than 3 people are permitted on the platforms at the same time.**
14. The use of the „Waldseilpark“ is only permitted with appropriate equipment. **The equipment provided by the operator** of the „Waldseilpark“ (helmet, belt, safety line with carabiners) **must be** used according to the instructions of the operator / person in charge and **treated carefully**. It cannot be transferred to others, must not be taken off while at the park **and must be returned before leaving the „Waldseilpark“**.
15. Golm Silvretta Lünersee Tourismus GmbH reserves the right to take photographs and make film and webcam recordings throughout the entire premises, for monitoring as well as advertising and information purposes. Visitors are not permitted to take photographs or make film or webcam recordings anywhere on the premises of the „Waldseilpark“ for commercial purposes without first receiving permission.
16. Payment is in cash and in advance. In the case of groups, an invoice can be produced by Golm Silvretta Lünersee Tourismus GmbH.
17. The operator of the „Waldseilpark“ reserves the right to exclude from the park people who do not adhere to these terms and conditions, and also to cease operation or the operation of individual courses due to safety or maintenance reasons (e.g. storm, snow, ice etc.) for the duration of the maintenance or remedying of the hazardous situation. Should a storm, thunderstorm or heavy rainfall occur during use, leave the Flying-Fox immediately. Further use is not permitted in this case. In the case of doubtful weather conditions, it is the responsibility of the visitor to find out about opening times by telephone or using the Internet. Any liability due to the changing of opening times at short notice due to weather conditions is expressly ruled out. In this case there exists no right to a refund of the price of entry.
18. Advance reservations for groups can only be taken into account if a written confirmation of the booking - with a binding statement of the number of people - is received by the „Waldseilpark“ at least 2 weeks before the planned visit and has been confirmed in return in writing by the operator of the „Waldseilpark“. Cancellation for groups for which a reservation has already been made takes place according to the following conditions:
 - From 4 days before the start of the event, a cancellation fee of 100% of the price of entry is to be paid.
 - If the visit of the „Waldseilpark“ is on another day in the current season, there is no cancellation fee.
19. The entry tickets are not transferable. The maximum **duration of use is 2 hours after the safety instruction session**. The latest time of admission is 3.30 p.m.
20. No liability is assumed to objects which are lodged at the reception.
21. The law of the Republic of Austria applies exclusively. Jurisdiction is that for Tschagguns factually competent court.

Tschagguns, March 2019

Golm Silvretta Lünersee Tourismus GmbH as operator of the Waldseilpark

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